

PRELIMINARY REPORT



May 2021

Sundre and Area Community Survey

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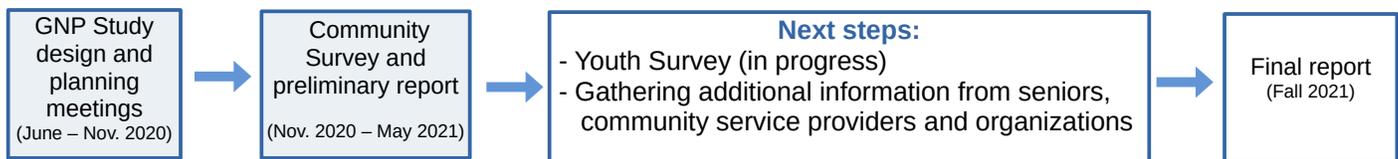
Greenwood Neighbourhood Place Sundre and Area Community Survey Preliminary Report – May 2021

Greenwood Neighbourhood Place Society (GNP) **Community Survey** is part of a larger GNP study to assess social needs in Sundre and area. This survey was developed to provide an opportunity for community members to share their views on services, programs and activities – what is great, and what needs to be improved.

The report that follows is a summary of the survey responses from community members. This information is being provided at the mid-point in GNP Sundre and Area Study in order to assist our communities, service providers, organizations and local governments with planning and projects, and to support further discussion.

In addition to this survey, we are continuing to gather information from youth, seniors, community services and organizations. The final report will be available in the fall of this year. All of the views, ideas and information we gather are very important - to make our community the best it can be for everyone who lives, works, plays and visits this area.

GNP Sundre and Area Study – Overview



The Sundre and Area Study is being developed with the support of Greenwood Neighbourhood Place staff and volunteers. Project planning to date has included participation by representatives of the Town of Sundre, local schools, and service providers in health care, seniors' supports and services, family and children's services, community education/library, and community safety.

THANK YOU to all who have supported the work of this project so far– including the 422 survey participants whose responses are reported here !

For additional information about the GNP Sundre and Area Study, including future opportunities for participation by community agencies and organizations, please see the information at www.mygnp.org.



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Table of Contents

Introduction and General Information.....	7
Community Facilities and Services – Summary and Comments.....	8
Health care and support services for individuals and families – Summary and Comments.....	13
Social Issues and Challenges – Summary and Comments.....	17
Diversity and Inclusion – Summary and Comments.....	19
COVID-19 pandemic – Summary and Comments.....	20
Community Organizations.....	21
Communications and Information.....	22
Best things about living in or near Sundre.....	23
Major challenges and/or priority issues.....	24
Next Steps.....	26
Appendix - GNP Community Survey Questionnaire.....	27

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Introduction and General Information

The GNP Community Survey was available online from November 3 to December 18, 2020. Paper copies could be returned to GNP office up to January 13, 2021. Four hundred and twenty two (422) surveys were received. The topics covered in the survey include: Community Facilities and Services, Health Care and Support Services for individuals and families, Social Issues and Challenges, Diversity and Inclusion, COVID-19 pandemic, Community Organizations, and Communications and Information.

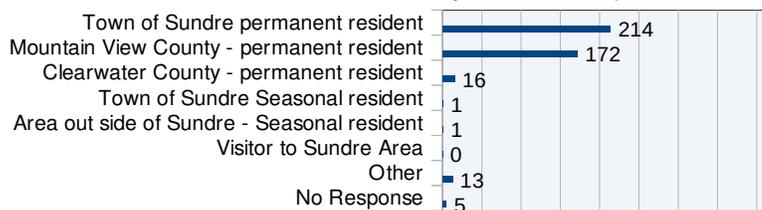
Important notes on the interpretation of the GNP Community Survey results:

- These results reflect the views of the 422 community members who responded to the survey. While many people participated, it is *not* possible to generalize from this information to opinions in the community as a whole. That said, the community survey provides some important insights about what is important and valued in Sundre and area, and about the challenges we face.
- All questions in the survey were optional, so in a number of cases there was “no response” to a specific question or sub-question.
- Many survey responses included comments, often very detailed, about the issues presented. Over 50 pages of comments were received. We have included some of the major highlights of those comments. All direct quotes from the survey comments appear in *italics* in this report.

General Information:

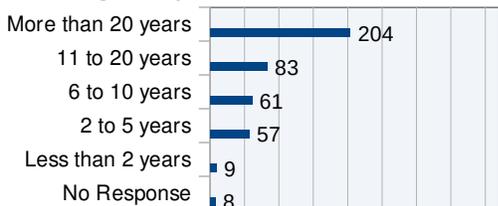
Information collected about age and residence of survey participants is summarized below. Residents of both Sundre and the surrounding area are represented in the responses. Almost half of those responding to the survey have lived here for more than 20 years. Responses were close to equally divided between the ages of 59 years or less and 60 plus.

1. Where do you live? (Please choose the answer that best describes your residence)



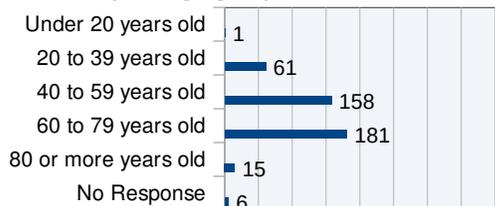
Number of responses (Total = 422)

2. How long have you lived in this area?



Number of responses (Total = 422)

3. What is your age group?



Number of responses (Total = 422)

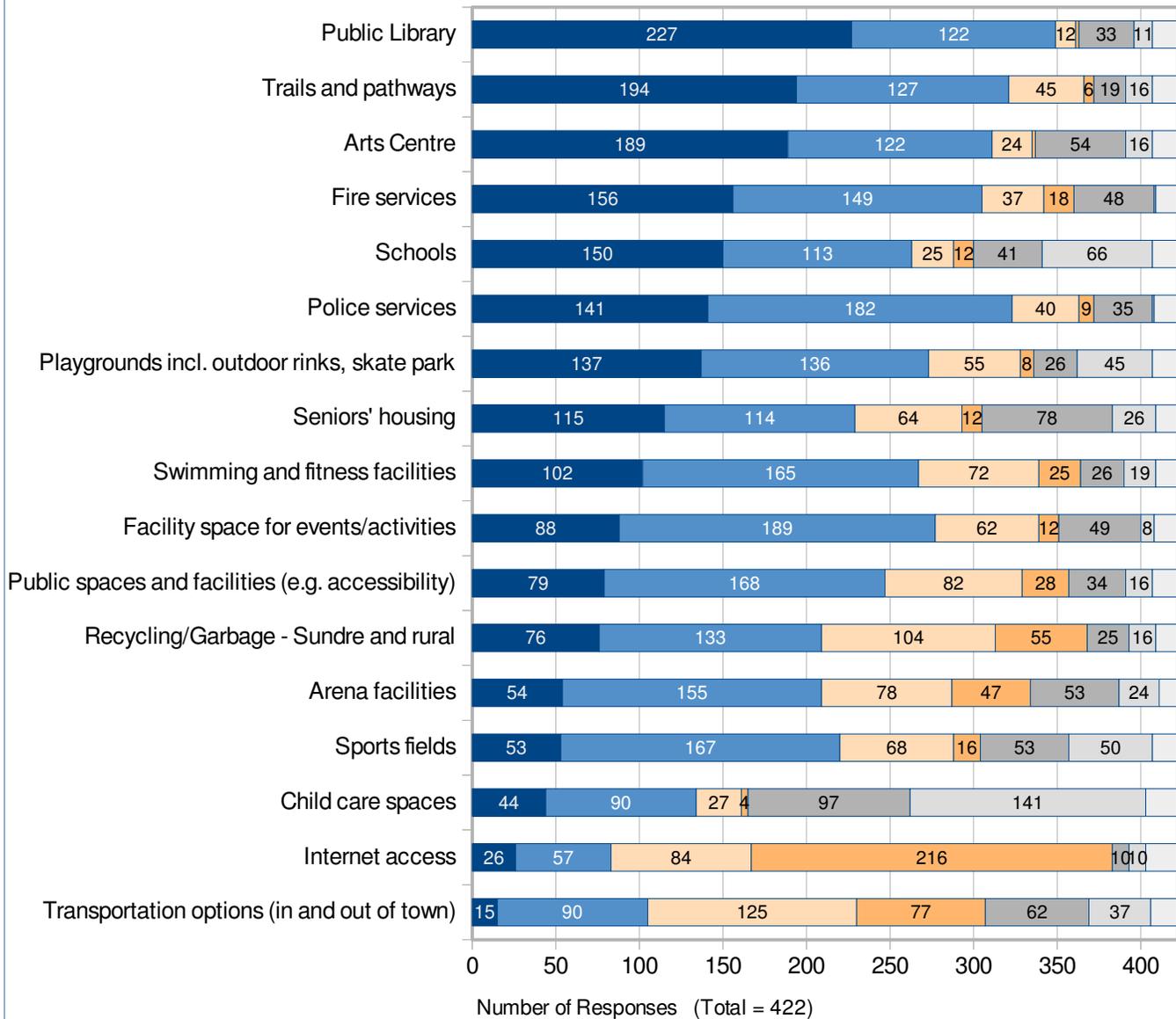
Community Facilities and Services – Summary and Comments

Survey questions 4 and 5 ask about a number of community facilities and services in terms of how well they meet community needs and recommendations for improvements. The responses to question 4 are summarized in the chart below:

4. Community Facilities and Services

Please consider the following and indicate how well you think current facilities and services support the needs in Sundre and area (Please note: Health Care facilities and services are considered in the next question)

- Very good/Excellent
- Meets basic community needs
- Some improvement needed
- Major improvement needed
- Not sure/don't know
- Does not apply
- No response



Community Facilities and Services – Summary and Comments (continued)

The highlights of the responses to question 4 include the following:

- **Public library, trails and pathways and the Arts Centre** were all described by more than 40% of survey participants as “Very good/Excellent”.
- **Internet access** was identified most often as needing “some” or “major” improvement (70% of responses) – with 51% of total responses saying “major” improvement is required.
- **Transportation options – in and out of town** was identified by 48% as needing “some” or “major” improvement.
- **Recycling/Garbage** was also identified by many as needing improvement – with 38% checking “some” or “major” improvement - (Sundre - 36%; Mountain View/Clearwater Counties – 41%)

In addition to the above, 20% or more of responses identified the need for some or major improvement in the following areas: Arena; public spaces and facilities; swimming and fitness facilities; and sports fields.

Comments¹ Overview

Internet access: This issue was one of the most frequently identified in the survey comments². Concerns with internet are illustrated by the following:

Better internet is needed as it is now a necessity for business personal use and school;

...businesses are leaving town or not setting up here due to poor internet;

...the lack of stable, high capacity bandwidth is making it difficult to participate fully in my work. This needs to be a much higher priority in the community. People will choose to live elsewhere if we don't have reliable, high quality technical infrastructure;

Internet in rural areas is very weak ...;

We need access to better internet service to allow us to function and compete with education, healthcare and business opportunities that larger centres have available;

Internet is patchy and slow.

Comments also addressed the need for urgent action on internet access - “*Internet speed - please address this!*”; “*It should be top priority....*”.

Recreation Facilities - General Comments

(Specific comments on the trails/pathways, pool and arena are considered below under separate headings)

Comments and recommendations include support for the following:

- Rebuilding/expanding indoor facilities (racquet sports, fitness centre)
- Large outdoor recreational skating rink
- Support to fix tennis court
- Water park
- Paved accessible trail/track (walking, strollers, wheelchairs) for year round use
- Sports equipment rental available in town – bikes, skis, snowshoes etc

Other ideas include: expanded use of the rodeo grounds; indoor riding facility; and natural playground space (possibly incorporated in existing playgrounds) with logs, stumps, stepping stones etc.

1 The summaries of comments included in this report are organized by topics, beginning with the areas where most comments were received. Direct quotes from written comments appear *in italics*.

2 Comments on internet access include responses to both Question 7 – “recommendations for improvement ...in services” and Question 16 – “priority issues”.

Recreation Facilities – Trails and pathways

As indicated in the response to question 4, trails and pathways are one of the most appreciated resources. Comments included:

The walking paths are wonderful!!!;

...would like to take you on a tour!;

More trails are always a bonus but we love the ones we have!

On that point, many comments addressed the wish for more trails (including bike paths, accessible paved paths). Responses also included some detailed suggestions for trail expansion including: trail upgrades and the creation of a pedestrian bridge over Bearberry Creek east of Centre Street to link to trails on the east side of the river; trail between Sundre and Bergen; a trail to Mountain Aire Lodge;. Also suggested were: interactive signs, scavenger hunts, and geocaching activities.

Concern was noted about the garbage on the trails, the need for more garbage cans, and the problem of people not cleaning up after their dogs.

Other comments made note of the following: The importance of outdoor activity during COVID, the value of trails for attracting visitors to this area as a “*recreational destination*”, and appreciation for the new trail in the west part of town and the addition of benches and picnic tables.

Recreation Facilities – Pool/fitness centre

The most frequent comments addressed the role of the Town of Sundre in ensuring the successful operation of the pool – including support for direct municipal operation of this facility.

Comments include:

This facility accommodates all ages;

(the pool) provides a life saving skill i.e.: learning to swim...I think the town should consider this as an essential and high priority service to run it successfully for community use;

I would appreciate it if the Town of Sundre would take ownership of the Aquaplex;

Major improvements and upgrades are desperately needed at that facility;

We are close to not having this facility...Once it's gone, it's gone.

Additional comments addressed: the need for updates and improvements; more opportunities for kids like lessons/toonie swim; and concern about the cost of using the pool and fitness centre. As noted in one comment - “*the pool and arena are difficult to run but essential for the town*”.

Recreation Facilities – Arena

Thirty percent (30%) of responses to question 4 identify the need for “some” or “major” improvement to the arena.

Changes suggested include:

Arena needs to be replaced. One of the worst in Central Alberta;

Hockey and skating is a big activity in Sundre. Would be good to know a solid plan is in place for upgrades or newer facilities...But like always how and where to get the money;

Hockey/Skating/Curling facility's need major upgrades and improvements. Multi sport combined building required.

Other suggestions include:

...bigger outdoor rink with full boards and access to the arena so that it can be maintained by the arena zamboni and arena staff/facilities;

...Sundre would benefit from a multiplex. A place with an indoor walking track, a better ice rink, fitness center, and all other sports.;

Arena is cold to sit in and watch games. I understand why heaters aren't always on but it would be nice if they were on more.

Community Safety and related issues:

The following safety and accessibility issues were raised: sidewalk repair and snow clearing (including on the main bridge) and crosswalk safety. Improvements needed to support accessibility include: automatic doors, arena seating, and the challenges of stairs. It was also noted that gravel trails limit accessibility for some, and create challenges for strollers.

Comments identified the following areas for improvement in law enforcement: response time, back country patrol, police presence in town, and rural services.

Traffic related concerns include: Summer traffic, east west traffic, safe access to parking spaces, aggressive driving, “roundabouts that people don’t want or do not follow or know how to use”, and pedestrian and traffic safety at the Bergen Road intersection.

Transportation options in Sundre and out of town

Access to transportation options was identified as needing “some” or “major” improvement, by **almost half** of the survey participants. The comments indicate that any kind of improvement would be beneficial – to seniors, youth, rural residents and families with young children.

For some, the lack of transportation options may mean difficult choices. “When people are no longer able to drive, they must reconsider where to live”.

Comments include:

The community bus is definitely an asset but it would be so helpful if it could run more than one day per week;

...wish there was a cheap way to get to Calgary;

Seniors and other non drivers need more options;

There is always room for improvement in supports to transportation needs for medical appointments and such;

Transportation for seniors to medical care in city;

Perhaps bus service, even once a month, to surrounding areas... trip to Sundre or Olds (for out of town residents).

Other comments noted that the low cost of the Community Van was appreciated, and other options can be expensive; also, “as the Town grows west... community bus routes may be needed”.

Recycling/Garbage – Town of Sundre and rural services

Thirty-eight percent (38%) of survey responses indicated that recycling/garbage service need “some” or “major” improvement. These responses included town and rural services.

Problems identified include: the limited hours of operation of transfer stations and recycle facilities which make them difficult to access as needed; and the need for more frequent pick up in town.

Further comments include:

Garbage and compost need to be picked up more in the summer months (perhaps reduce compost in the winter months);

Once every three weeks in the summer for garbage collection is unacceptable - the smell from the containers is something that could be avoided with more frequent pick up;

There isn’t anywhere for businesses to recycle;

Recycling actually needs to be recycled;

A place is needed to recycle glass jars;

More local destinations and uses for recycling and compost.

Other suggestions: Recycling facilities in Okotoks and Airdre were identified as examples for improvement, as were the bins available at Coop in Olds. Also a spring cleanup supported by Town staff would assist people who don’t have trucks or need help to load them. Access to electronics recycling at the transfer station was noted and appreciated.

Other Facilities:

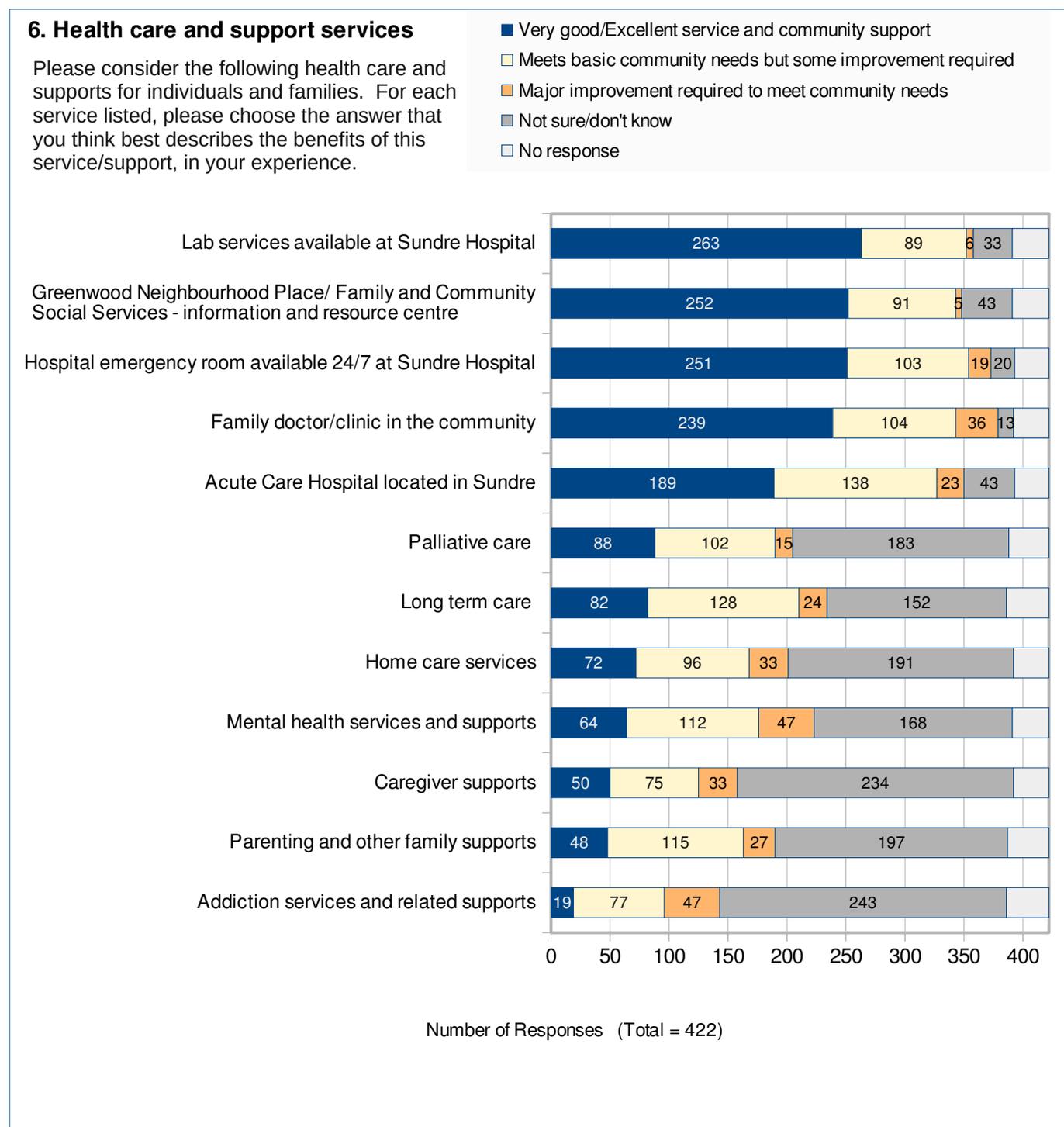
Additional comments on facilities include the following:

- Need for expanded/larger facilities for events and gatherings that is affordable - e.g. a multipurpose facility or “*a proper community centre built like the one in Spruceview and Eagle Hill*”;
- Public washrooms (e.g near walking trails);
- Free source of drinking water;
- More garbage cans in public places;
- Sundre has good facilities but they could be improved. Town support is needed as many facilities rely extensively on the work of volunteers.

The following were also referenced in the comments – concern about utility costs and snow removal, and the possibility of purchasing trees/benches in memory of loved ones as part of town planning. Also identified was the need to develop “*more sustainable sources of energy, electricity, and transportation*”. One comment specifically recognized the gazebo project – “*That area is gorgeous*”.

Health care and support services for individuals and families – Summary and Comments

Health care and support services are considered in questions 6 and 7, in terms of how well they meet community needs and recommendations for improvements. The responses to question 6 are summarized in the chart below:



Health care and support services for individuals and families – Summary and Comments (continued)

Over half of the survey participants described the following services as providing “Very good/Excellent service and community support”:

- Lab services available at Sundre Hospital (62% - Very good/Excellent)
- Greenwood Neighbourhood Place – Community Resource Centre (60%)
- Hospital emergency room available 24/7 at Sundre Hospital (60%)
- Family doctor/clinic in the community (57%)

Lab services were most often identified as Very good/Excellent. The importance of local access to Lab services may be related to transportation options raised in the previous section. It seems very possible the transportation issues would be much more serious if every lab test required a trip out of the area. When considering community needs and services, many are interconnected. Concern was raised, in comments, about the telephone/online booking system for lab appointments.

For a number service areas, many responses were “Not sure/don’t know” (over 40% in some cases). This is not surprising as many community members have not had reason to access or become familiar with services like palliative care, home care or parenting supports.

The services most often identified as requiring “major improvement” were Mental health services and supports, and Addiction services and related supports (11% or 47 responses in each case). But is important to note that for almost all services listed, over 25% of responses indicated the need for at least some improvements.

The overview of comments below highlights the areas identified for improvement in services and supports.

Health Care, hospital and medical services:

The high quality of health care service available in Sundre was addressed in of a number of comments:

...superb health care in Sundre:

We are so fortunate to have the health care and support services, that we have. Good job!

All services at our current Acute care hospital are excellent!

The hospital is a huge benefit for everyone in the area.

With respect to the hospital, suggested future action includes: building a new hospital and community health care facility in order to increase space, and house a wide range of health related services.

Strong messages included: “Don't EVER even consider or allow our hospital to CLOSE!!” and “Rural health care is NOT the place to cut”.

These views are supported by comments about provincial government actions affecting health care delivery:

We had great things happening until the government messed things up. We need to keep the hospital at it's current level of activity or increase it;

Government needs to give us back our fully operational acute care hospital and the funding to staff it. I do not think they realize that we service the entire west country and all the tourists in addition to our regular residents.

Very very disappointed in what the UCP government has enforced on our medical system thus we are losing some excellent family physicians;

Despite the Alberta government and what they have done/are doing to healthcare here in Alberta, I still believe we have the best access to care anywhere in Canada;

When we first moved here five years ago the Medical clinic and hospital were one of the reasons we choose Sundre to retire in.....however in the last year we are losing doctors and services in the hospital. This is concerning for us;

We have excellent doctors and health care workers. Let's keep them here. They're excellent.

Mental health services and supports

Fifteen percent (15%) of survey participants described mental health services and supports as “Very good/Excellent”. Thirty eight percent (38%) identified the need for “some” or “major” improvement. The comments below indicate areas of improvement most often identified:

Where are the mental health outreach workers and community support workers, who can support people in their homes and community?

Mental Health - limited access evenings and weekends;

I would not know how to even begin getting mental health help;

Increased access to mental health services and counselling. Especially for children. There should be no need for children to travel to Olds to be seen;

Mental Health - need more visible advertising (e.g. local paper, Sundre on the Go, posters around town) as to what services are available and what condition/situations they can support.

Addiction services and supports

Addiction services and supports were identified by twenty nine percent (29%) of respondents as needing “some” or “major” improvement to meet community needs. The comments that follow reflect this concern:

Having enough committed space for mental health/addictions counselling (safe, private space). Alcohol and drug addiction will increase when folks can't see brighter days (now) or ahead. AHS folks in authority need to care enough to provide the space needed and programs to help see folks through;

Help for young people that may have a drug or alcohol problem. We will always need more addiction services although I think the basic help is there, as long as they don't remove resources.

Long term care, home care, palliative care and caregiver supports

In most of the above areas, services and supports were described by more than seventeen percent (17%) of survey participants as “Very good/excellent”: Long term care (19%), home care (17%) and palliative care (21%). While these responses indicate appreciation for many of the services available, serious concerns remain. In all of these areas, a significant number (26 to 36%) of responses identified need for improvement. The comment summaries below identify areas for improvement:

- Need for an increase in long term care, supportive living, and palliative care spaces to meet community needs at all care levels
- Provision of care spaces in order to ensure that people can remain in their home community – not be “shipped out”
- Access to home care services and supports
- Need for more palliative care spaces outside the hospital and “training for families wanting to learn how to support a loved one”

The impact on services during the COVID pandemic was described in one comment as follows: “Home Care is apparently almost non-existent at the moment, or extremely limited, as are family visits, and hospital visitations from volunteers. I don't think this is acceptable. People especially need supports during COVID”.

Survey responses also indicate a need for improvement to caregiver supports. The main issue is access to respite care for caregivers in a range of circumstances including those supporting a family member and those who are the sole person providing care. According to one comment “Respite for caregivers needs to be drastically increased - caregivers are burning out!”.

Positive comments regarding available supports for seniors and palliative care services include the following:

The palliative care group is doing great work, and are working to bring Nav-CARE to our community. This will put more volunteers into the client/family home earlier in the illness journey - and connect community resources to them to assist them to have better quality of life and independence;

...support for those grieving is exceptional! Kudos to volunteers assisting with palliative care;

As our parents get older we start to learn more how their care will be handled and if they can afford it;

A seminar on navigating the system and understanding ... might be helpful. GNP has a good resource on senior info.

Parenting and other family supports

Eleven percent (11%) of survey participants identified parenting and other family supports as “Very good/Excellent”. One third of responses indicated a need for improvement. Comments include the following as concerns or areas for improvement:

- Lack of parental/maternal support and support for expecting and new parents
- Need for consistent access to the same person, “*better for building relationships*”
- Youth centre with support, mentoring, access to programs
- Wider range of activities for youth and younger adults in the community
- Affordable childcare
- Need to address bullying (in school)

The responses to this question are connected to issues raised in other parts of the survey including the next section – social issues and challenges.

Greenwood Neighbourhood Place Society

Survey comments indicate that the work of GNP is widely appreciated in many areas. Concerns identified in comments include:

- Ongoing funding and access to services (e.g. limited hours GNP is open to the public) are concerns
- Ensuring the community is aware of what GNP provides is also important
- One comment stated: “*We need to continue to ensure that GNP gets the necessary funding to continue the work, events and support that is done there*”.

Access to Health Care, Support Services and Information

Comments related to accessing services and information in health care/supports for individuals and families include the following:

Improve internet access and equipment to support more access to specialists in urban centres without needing to travel;

...more support should be available for seniors and people with chronic disease and mental well being;

Long wait lists at emergency for appointments at clinics;

...more in person support groups for people dealing with issues such as chronic pain, grief, etc . . . access is there but through the internet and that isn't always that great;

(Affordable transportation) meeting the needs of those who need to go to doctor's appointments in town or out of town;

More specialized counselling for addiction and mental health including support groups;

We seem to have to wait at times for an ambulance to arrive from another town;

We need more money to hire more people to work in Health Care and support services;

...better advertising for some of the programs we have available to area residents

Finding information about services and supports is a concern that is raised in response to several questions in the community survey. The discussion in the next section – Social Issues and Challenges – also includes additional comments related to access to information.

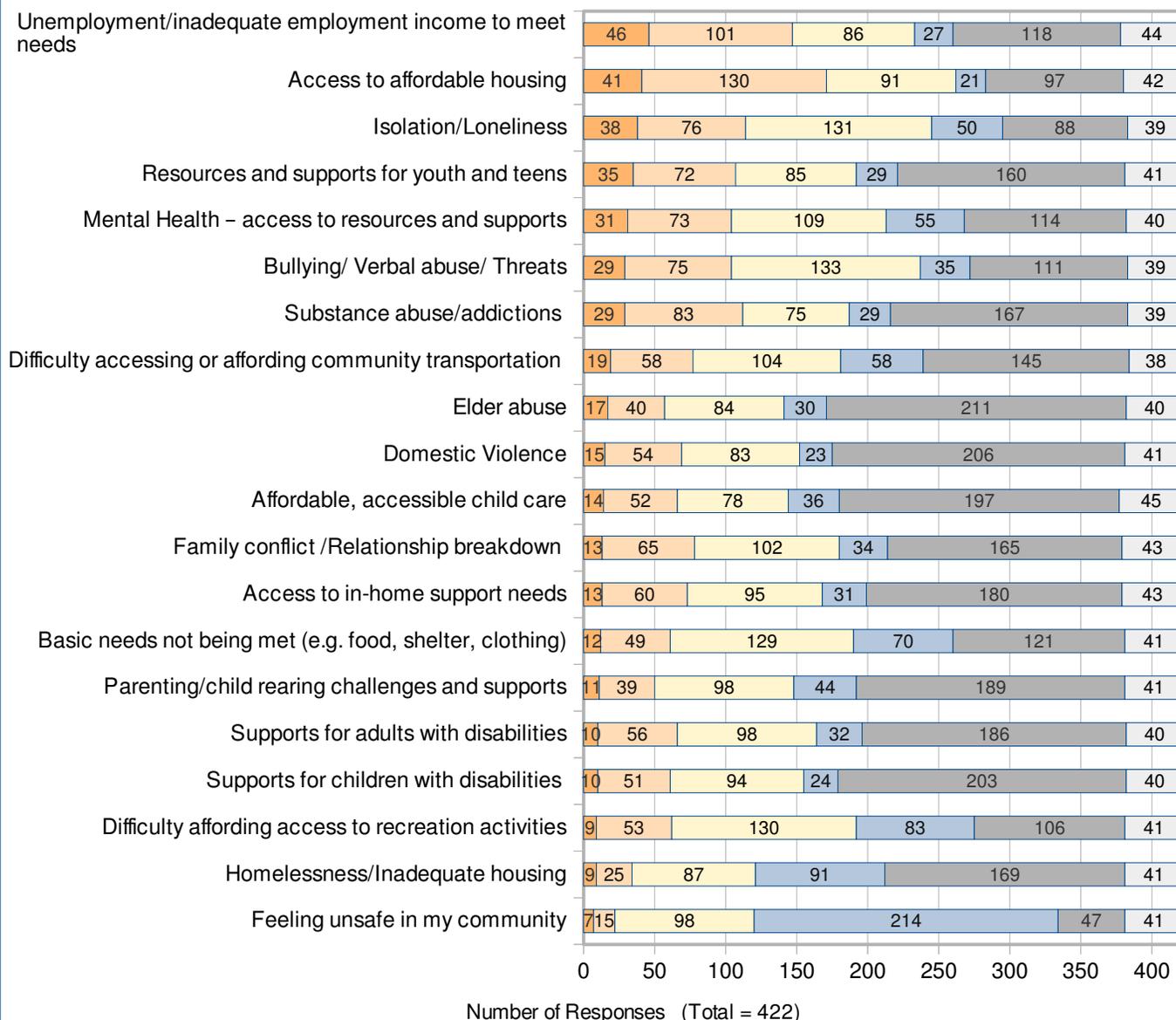
Social Issues and Challenges – Summary and Comments

Questions 8 and 9 address the social issues and challenges we face in our community and local area. The responses to question 4 are summarized in the chart below:

8. Social Issues and Challenges

All communities face social issues, challenges and changes. Understanding the issues is necessary to respond to social needs and build a safe, responsive and inclusive community. Please consider the following: To what extent do you consider each of these areas to be a concern for individuals and families in Sundre and area?

- Urgent concern
- Serious concern
- Sometimes a concern
- Less/Not often a concern
- Not sure/don't know
- No response/Does not apply



Social Issues and Challenges – Summary and Comments (continued)

The major areas of concern identified in question 8 include the following:

- The issues most frequently identified as urgent or serious concerns are :“Access to affordable housing”(41% of responses) and “Unemployment/inadequate employment income to meet needs” (35%). If we add the response totals including “sometimes a concern”, these issues are identified by many more - over half of all responding.
- Twenty-five percent (25%) or more, identified each of the following as either “urgent” or “serious” concerns: Isolation/loneliness, substance abuse/addictions, bullying, verbal abuse/threats; resources and supports for youth and teens; and mental health (access to resources and supports)
- When the results of “urgent”, “serious” and “sometimes a concern” are combined, almost all of the issues listed in question 8 are identified by more than 30% of survey participants.

It is important to note that these responses do not, in any sense, rank the importance of social issues, but reflect the experience and knowledge of community members responding. In many cases (very often more than 25%) checked “Not sure/don’t know”.

The importance of **all** the social issues and challenges we face is clearly described by these comments:

*Many of the above issues are very much a concern to every community, and Sundre is no exception;
Many of these issues are life threatening, even if they don't necessarily apply to everyone in the area.*

The following issues were most frequently commented on in question 9:

Affordable Housing- Issues raised include: lack of affordable housing for low income individuals and families, seniors and people with disabilities; and not enough newer housing for families – e.g. rental, apartments, condos. Some people commute to Sundre for work as there is no available housing. Accessible housing for all income brackets is needed both to purchase and to rent.

Unemployment/inadequate employment income - Comments addressed the need for more employment opportunities, wages adequate to meet needs, concern about the serious impact of job loss, and the need to attract more businesses to create job opportunities.

Activities for youth and supports for families - More activities are needed for teens, youth and younger adults (e.g. bowling alley, movie nights, youth centre). Supports for expecting and new parents, childcare and action against bullying were also identified in the comments.

Mental health – Comments included the following: increase need for mental health supports “*due to the effects of poor economy and the pandemic*”; addressing addictions and mental health with supports and education – including for children; improving access to services to support people in their homes, community; and improving access to services on evenings and weekends.

Access to information about services – This topic was addressed in a number of comments in question 9. Concerns identified include: difficulty finding information about supports; need for more public awareness; need for “*information centre which leads people to correct expertise area (open more hours)*” and access to information/supports e.g. 24 hour help line.

Additional comments included: the need for more specialized services for children with disabilities, to support families and full participation in the community and school activities; the long waiting lists to access some services; and the value of more activities for all age groups together.

Please note: there are additional comments related to the areas identified above, in the questions that follow.

Diversity and Inclusion – Summary and Comments

Community experiences with diversity and inclusion are addressed in question 10 of the survey. The details of the question, responses and comments are summarized below:

10. Respect for diversity and creating a community that includes everyone is a challenge and a goal. News reports from Alberta and around the world identify problems that exist, and the work required to confront racism and discrimination.

Being inclusive means being respectful for and appreciative of differences in ethnicity, skin colour, race, religious beliefs, gender, age, place of origin, income, occupation, social class, immigration status, marital status, family status, sexual orientation, language, education, and physical or mental ability...

Inclusion is a state of being valued, respected and supported. It is about ensuring the right conditions are in place for every person to achieve their full potential.³

One place to start is to assess the level of awareness, understanding and the actions underway to respect diversity and support inclusion. In your experience, please check any of the following statements that describe Sundre and area.

Respondents were asked to choose ALL that apply:

Responses

- 95 (23%) Actions to address respect for diversity and support inclusion are very limited in Sundre and area
- 105 (25%) Some efforts are being made by organizations and groups to address the issues of racism and discrimination
- 102 (24%) Information and initiatives are needed to support understanding of the systemic causes of inequality, and barriers to inclusion
- 46 (11%) Changes are underway, or have been made, to decrease barriers that result from racism and discrimination
- 158 (37%) Not sure/ Don't know
- 35 (8%) Other/comments

Note: 46 (11%) of survey participants did not answer this question

Summary and Comments:

Question 10 provides the opportunity for checking **all responses that apply**. For example, in a number of responses both of the following were checked - "Some efforts are being made by organizations and groups" and "Information and initiatives are needed to support understanding of the systemic causes of inequality, and barriers to inclusion".

Another important note about this question – a very substantial number of survey participants (37%) checked "Not sure/Don't know" and 46 (11%) did not respond to this question.

With that in mind, about 25% indicated agreement with each of the following: "Actions to address diversity and inclusion are limited"; "Some efforts are being made...", and more "information and initiatives are needed..." (see question details in chart above).

In the space for "Other/comments" survey participants expressed a wide range of views, as illustrated in the following: Some expressed the views that diversity and inclusion is "not a issue"; "Sundre (is) an inclusive community". Others stated that while they have not witnessed racism "that doesn't mean it isn't happening". Still others described experiences and concerns related to bullying, racism, and respect for sexual orientation.

Actions underway or needed are included in comments on this question, as well in questions 9 and 16. Examples include:

- Moving forward on action to implement "real change", not just talk about it
- Recognition of the role schools play in supporting respect for diversity and support for inclusion
- Teaching respect at home
- Need for indigenous and multicultural supports and recognition
- Addressing bullying in schools
- Increasing workplace support for diversity and inclusion
- Keeping the community current socially, challenging discrimination, and supporting diversity in the population.

³ Information from the Alberta Urban Municipalities Association (AUMA) website "Welcoming and Inclusive Communities". See: <https://auma.ca/advocacy-services/programs-initiatives/welcoming-and-inclusive-communities/tools-resources/resources-type-diversity> .

COVID-19 pandemic – Summary and Comments

Question 11 addresses the challenges in our communities resulting from the pandemic. The surveys were completed between November 2020 and January 2021, at a time when everyone's lives were affected.

11. The COVID-19 pandemic has affected all of us. As we face more indoor time and another winter with some level of restrictions, please indicate which of the following supports would help you or someone you know, over the next months.

Respondents were asked to choose ALL that apply:

Responses

- 164 (39%) Assistance with picking up groceries, prescriptions or other supplies
- 119 (28%) Support/options for safe transportation to in-town appointments
- 153 (36%) Support/options for safe transportation to out-of-town appointments
- 221 (52%) Opportunities for more contacts and activities to reduce isolation/loneliness
- 180 (43%) Improved access to computer and internet technology and related training and support
- 139 (33%) Access to larger community spaces for safely distanced meetings and get-togethers
- 142 (34%) Information on income support and other COVID related programs and supports

Summary and comments:

This question also provided the opportunity to check **all that apply**, and all options received strong support. The most frequent concerns raised were about the effects of isolation and loneliness. Comments included:

The isolation/loneliness issue is huge right now due to Covid, but probably a serious concern anytime... We need to keep in touch with our neighbours, by phone or distancing, as human contact is so essential. We are trying our best to stay in touch but we need to persevere!

Isolation is not being able to visit people.

Access to computer and internet technology was the next most often identified as a needed support:

*Higher quality and speed of internet ASAP so we can connect with loved ones and complete online school and work;
Improved access to computer...!*

Practical supports including assistance with transportation, and getting needed supplies were also identified as important. Comments also included concerns about how to get information:

Is there an information help line? (People to answer questions e.g. medical, other worries and cares etc.)

The other area most often talked about in the comments was support for outdoor and other safe activities and the effects of losing opportunities to participate:

Assistance in physical activities with safety restrictions in place (is needed);

...we totally miss the sporting activities;

Access to low-cost entertainment (diversions) - magazines, music, movies, books, information, home schooling assistance;

Everything relating to little kids has been cancelled ... There is absolutely nothing available for kids under school age and this is definitely affecting my child's ability to socialize, learn and exercise.

The work of community services/organizations was also recognized in comments on this question:

The library has been fantastic especially through Covid 19!;

The lodge does a great job but seniors living in their own homes really feel isolated;

GNP care packages for seniors are a great idea. I don't think many are aware of what is already in place that people can access.

It is important to note that in Sundre and area, as in communities across Canada, the experience with COVID has created new challenges but also brought our attention to problems that existed long before the pandemic. Addressing isolation; access to services, information and supports; and the ever growing need for internet access, training, support and technology, are just a few examples. What we can learn from this experience will be important long after we see the end of this pandemic time.

Community Organizations

Questions 12 and 13 in the Community Survey asked respondents for information about participation in activities, and leadership/volunteer activities.

12. Community Organizations:
Sundre and area has many organizations supporting a wide range of activities, services and events. These organizations are supported in large part by the work of volunteers. Information from our community about participation is very important to support organizations and their activities.

Please consider the following questions and choose the answers that best describe your participation in each of these areas of activity or organizations. (Please include any participation over the past TWO years, as many activities have been limited by restrictions resulting from COVID-19).

Organizations and Activities	How often do you participate? (Response numbers and percentages)			Are you a volunteer, board member, or leader in these activities?
	Very often	Sometimes	Very rarely/ Never	Yes responses
Agricultural organizations/activities (e.g. Ag Society, 4H, riding clubs and events)	30 (7%)	66 (16%)	248 (59%)	40 (10%)
Arts, Culture (e.g. Museum, Arts Centre, music, creative arts, crafts)	57 (14%)	174 (41%)	119 (28%)	49 (12%)
Community education and workshops (e.g. health and wellness workshops, arts and crafts, life skills)	20 (5%)	137 (33%)	189 (45%)	19 (5%)
Community development activities supported by volunteers (e.g. Hospital Futures, Chamber of Commerce, MemoryPark and Gazebo projects)	21 (5%)	74 (18%)	252 (60%)	22 (5%)
Community activities supporting individuals and families (e.g. GNP and Library events and activities, supports and activities for seniors)	35 (8%)	152 (36%)	160 (38%)	39 (9%)
Faith based organizations, community supports and activities	57 (14%)	75 (18%)	215 (51%)	42 (10%)
Group recreation/fitness activities (e.g. community walks, pickleball, aquafit, Bike 'n Ski)	38 (9%)	108 (26%)	199 (47%)	15 (4%)
Individual recreation/sport activities (e.g. walking, running, biking)	143 (34%)	125 (30%)	81 (19%)	20 (5%)
Local community associations, service clubs, or community safety organizations	48 (11%)	81 (19%)	218 (52%)	66 (16%)
Organized sports, leagues and events (e.g. hockey, curling, martial arts, figure skating club)	48 (11%)	63 (15%)	233 (55%)	32 (8%)

Summary and Comments:

The most striking observation coming out of the information above is the **high level of participation in community organizations and activities**. Many indicated that they participate in several (or more) of the activities listed – often as leaders/volunteers.

One area that was missed in the list above, is the contribution of community members/volunteers in health care, seniors facilities and other community services (child care, palliative care support, Hospital Auxiliary and more!) We will gather more information from community organizations about these activities in the next stages of this study.

A number of survey participants also noted that while they have not been active volunteers in recent years, they had been very involved in organizations in past years. Some are no longer active as they are older. Others were active supporting programs and activities when their children were younger and participating in these activities. On a related note, the importance of building volunteer support for the future is identified as a challenge, and essential to support many community activities.

Community Organizations (continued):

Other comments included the following:

Had really enjoyed the Sunday dance and jam at the community center, before Covid-19 of course. I ... would welcome a once a week amateur session where like minded musicians could get together, when restrictions are eased of course;

Sundre has in the past had a recreational level light horse club... Re-organizing this type of a club would be very helpful. I know several people who would participate and possibly help with volunteer activities, if only someone could get this process started;

Enjoyed the activities for seniors at the West Country Building and miss them!! Thanks Greenwood Neighbourhood Place for the tax HELP!! They are KIND ALSO;

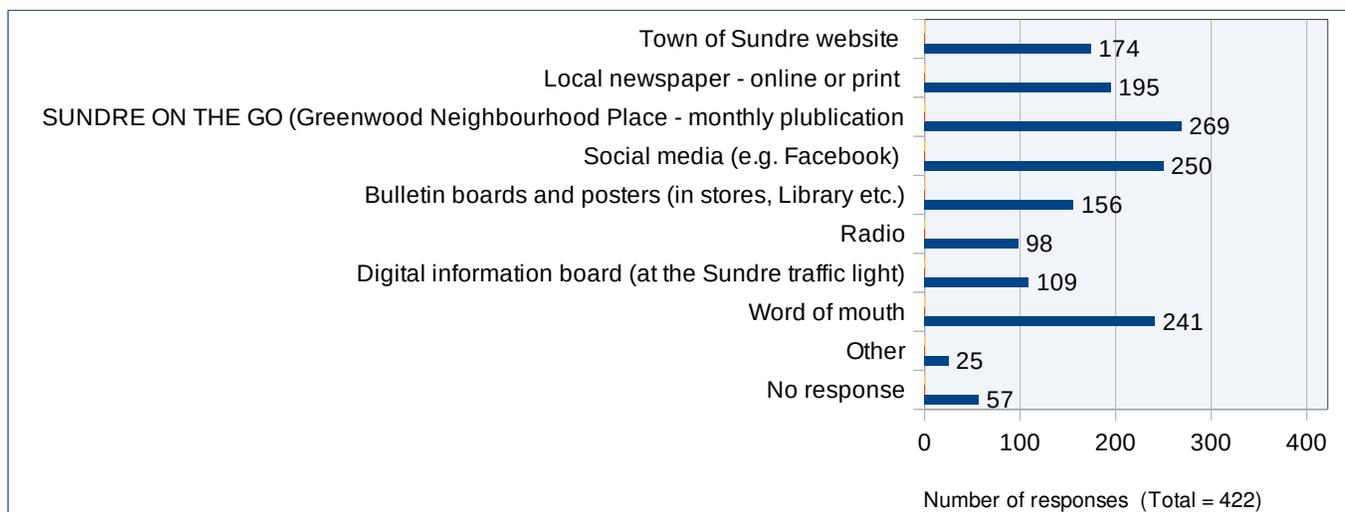
Would love more cultural events and community education/workshops. More opportunities to take part in group fitness/recreational activities.

It was also noted that some community organizations face financial challenges including the need to upgrade facilities and equipment. In some cases comments addressed the need for more support from the Town of Sundre.

Final notes: Many comments expressed appreciation for the contributions of volunteers. Other comments identified the importance of community members becoming involved in organizations and activities. Also several people who have recently moved to this area expressed looking forward to participating in organizations and activities in the future.

Communications and Information

Question 14 asked: “Where do you look for information about Sundre and area services, programs and activities?” and “Please check all that apply”. Responses are summarized below:



When asked about “other ways you would prefer to hear about community programs and events”, the following answers were provided: email (e.g. weekly event email); mail (e.g. upcoming events); Bergen News; on websites - including counties, libraries, and churches; community bulletin boards; and school newsletters. The importance of updated information on the Town of Sundre website was identified in response to another question in this survey.

Also noted was the loss of the *Roundup* with its local information, and the benefit of having a single place in the newspaper to find information specific to Sundre area. Print, mail and radio continue to be essential sources of information in order to reach all community members.

Best things about living in or near Sundre

Survey question 15 asks “What are the best things about living in or near Sundre, in your experience?”

Overview of responses:

There is a very high level of agreement about “the best things about living in or near Sundre”. The most frequent responses to this question include:

Scenery - *“Our location, close to the mountains, beautiful scenery”; “The geography, wildlife, waterways”; “The river, and wilderness feel - it is quiet”.*

People - *“So many great people!”; “Knowing your neighbours and interacting with them”; “When a crisis happens the community members are always willing to lend a hand”; “People are friendly. We have a lot of talented, smart, innovative people here”.*

Outdoor Activities - *“Love the access we have to the great outdoors”; “Mountains and all the outside activities”; “I love the outdoor spaces...access to the west country, camping and fishing”; “We are very close to the West country for hiking and camping”; “Living close to nature, and the Red Deer River, and day trips to so many areas in a 50km radius; Coal Camp Road, Birch Lake, etc.”.*

Activities (general) - *“Friendly, helpful people with many available community activities for all age groups”; “Plenty of indoor activities available. Lots of outdoor activities ie. hiking by river, on Snake Hill, cross country skiing etc.”; “Number of activity options for such a small town”; “The pool and the arena when Covid isn’t around.”.*

Services - *“Abundance of services offered in small community ”; “Living in Sundre, or near Sundre in my case, means access to health services 24/7, schools, pharmacies, library and grocery store.”; “Close to all things like grocery, clinic, drug store, banks”; “Good hospital service, wonderful library.”; “Great schools”; “Organizations - Arts Centre, Library, Seniors' Centre, GNP”.*

Community - *“The community spirit ”; “We have a very supportive community and I appreciate that”; “I find Sundre a very caring and responsive community when there is a need”; “a great community organization here in Bearberry”; “Small town with that friendly atmosphere”; “We...like the acreage community lifestyle”; “Over all very nice community to live in”.*

Other “best things about living in Sundre and area” include:

Trails and pathways - *“The trails on Snake Hill, along the Bearberry Creek, and down by the Red Deer River”; “The walking trails and parks are really nice! ”; “Beautiful natural area, great walking, hiking and cross-country ski trails to enjoy”.*

Close to cities - *“close enough to cities if we need them”; “Great community - (you) can be well into the foothills or in a city in a little over an hour”.*

Arts Community - *“I appreciate the large arts and culture community here”; “Sundre also has a thriving arts and culture scene that is unique and uncommon for such a small community”.*

Major challenges and/or priority issues

Question 16 asks “What are the major challenges and/or priority issues we face in Sundre and the surrounding area over the next few years? What actions do you think will be needed to support our community?” The responses to this question are quite extensive and the summary below is organized by major topics.

Local economy and employment

The challenges most frequently identified in this question are related to the economy – businesses, stores and opportunities for employment. The comments below illustrate the major concerns.

Businesses and Stores:

Sundre needs to attract more businesses that will create more jobs;

...it is getting more difficult to maintain independence from other centres as it is difficult for independent store owners to run their businesses with big box stores only 30 minutes away;

So many empty storefronts indicated a need to redesign local economy. Too many businesses have closed down;

There is not very much growth or development. Small towns everywhere have a hard time and are in decline;

Businesses have a hard time staying open and jobs are hard to find;

Employment losses and businesses closing. I like to support local, but inevitably find myself having to go out of town to buy what I need. I see this as getting worse in the future;

Too bad local businesses keep closing - I prefer to buy here than drive;

Our town is dying yet no one can afford to rent a space here... We used to have a theatre, bakery, jewellery store, clothing stores, I could go on and on;

We need our local small businesses to have support. There are too many empty buildings in town. There needs to be more opportunity for success;

We need more shopping like a variety and clothing store, shoe store etc.

Actions to support local business/stores:

Comments include: Better internet; more parking; improved town services and roads; support for buying local including local food; more reasonable rent for business locations and attracting larger commercial/industrial businesses. If local residents have to go out of the area for activities or services, local shopping is likely to go with them – particularly if the local shopping choices are limited.

Jobs and Income:

The decline in the oil and gas industry is having a major negative impact on Sundre and area. Sundre needs to find ways to create new job opportunities for local residents;

(Challenges include) ...Loss of major employers, decline of oil and gas industry, health care jobs being centralized;

The economy is going to be a dead zone so lots of people are going to need help for I suspect a very long time;

Limited employment opportunity for younger people to move here.

Actions to support jobs and income:

Comments include: Bring in employers committed to long term stay in the community, better paid employment opportunities; support economic diversification and training to support new industries and activities; ensure internet and community services support opportunities to work from home; ensure necessary income supports are available; and support financial security for women.

Economy – General Comments

In addition to above, several other issues were raised related to the economy. The role of tourism was noted in several comments. For the most part, encouraging tourism was supported including improving existing recreational services and supporting related businesses – while also ensuring the protection of natural spaces. Also identified was improved access to nearby areas (e.g. road improvements to Ya Ha Tinda area). Improving services was also seen as important for attracting young families and new residents – recognizing that local access to health care and good schools are great community assets. A final note on economic development – comments appear in this and several other questions about the importance of balancing economic growth with retaining “*small town charm*”. Also the need to develop sustainable sources of energy, electricity and transportation – and related planning for living and social spaces was identified.

Local Government, Facilities and Services

The importance of community services was identified by many survey participants, and includes the following issues. Most of these are addressed in depth in earlier questions and are identified here again as part of the responses to “major challenges and/or priority issues”:

- Improved internet access
- Facilities issues including : affordable and low income housing, transportation options, community safety, addressing pool and arena improvements
- Roads including: repairs, traffic, debate related to the roundabouts, and highway upgrades (recognizing that responsibility for these may fall to different levels of government).

A number of comments address the importance of local government communication and information related to decision making, future planning, service sharing between town and county, openness, maintaining infrastructure, and affordable living.

Community Health and Services for Individuals and Families

This topic covers the remaining major areas identified by this survey question as challenges and priorities.

Children, youth and families: More activities was the comment most often made – more areas to play and get together. Suggestions included - developing outdoor and natural spaces, indoor activities (e.g. Youth Centre); family activities especially in winter; and “*keeping young people here to work and play and feel like contributing community members*”.

Health care: Access to hospital care, expanding/building hospital services and getting and keeping doctors were identified as a priorities.

Mental health and addiction resources: The challenges include improved access to mental health supports, addressing drug and alcohol use and access to counselling - including the specific needs of youth and families.

Community Culture

The way the community comes together was also identified as a priority in a number of survey responses. One survey participant described this as “*Just plain ‘working together’ as a community...where we care for one another...*”. Concerns about divisions in the community, bullying, and racism were identified in the comments on this question - as were the challenges of building respect for and recognition of diversity, and the need to build and strengthen community spirit.

Next Steps

This preliminary report is available to the community as a resource to support our next steps. A separate Youth Survey follows the Community Survey reported here. The Youth Survey will address many of the same topics as the community survey and support participation by community members under 20. Youth voices are essential to assessing “what is great about Sundre and area” and “ what needs to be improved”. Also, we are continuing to gather information from seniors, community services and organizations – with a focus on the challenges services/organizations face, and the resources needed to support their work and contributions.

Appendix - GNP Community Survey Questionnaire

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Greenwood Neighbourhood Place Sundre and Area Community Survey

This survey has been developed by Greenwood Neighbourhood Place Society (GNP) to provide an opportunity for community members to share their views on services, programs and activities in Sundre and area – what is great, and what needs to be improved.

The topics covered in this survey include: Community Facilities and Services, Health Care and Support Services for individuals and families, Social Issues and Challenges, Diversity and Inclusion, COVID-19 pandemic, Community Organizations, and Communications and Information.

Please complete ONE copy of this survey (online or paper), share information about the survey, and encourage others to participate by going to <https://www.mygnp.org/>

This survey is part of a larger GNP project to gather information about our community. Future opportunities to participate will include gathering more detailed comments from seniors, youth, community agencies and organizations. Updates about these and other opportunities will be available on the Greenwood Neighbourhood Place website.

The views, ideas and information we gather are very important - to make our community the best it can be for everyone who lives, works, plays and visits in this area.

For more information or to request a paper copy of this survey, please contact us:

By email: info@mygnp.org

By phone: 403-638-1011

General Information

Responses to all questions in this survey are *optional*. Please consider completing this section, to assist us in identifying priority issues by age group and area of residence.

1. Where do you live? (Please choose the answer that best describes your residence)

- Town of Sundre - permanent resident
- Mountain View County - permanent resident
- Clearwater County - permanent resident
- Town of Sundre - seasonal resident
- Area outside of Sundre - seasonal resident
- Visitor to Sundre Area

Other _____

2. How long have you lived in this area? (If you are a seasonal resident, please indicate how many years you have been coming to this area)

- Less than 2 years
- 2 to 5 years
- 6 to 10 years
- 11 to 20 years
- More than 20 years

3. What is your age group?

- Under 19 years old
- 20 to 39 years old
- 40 to 59 years old
- 60 to 79 years old
- 80 or more years old



Community Facilities and Services

4. Please consider the following and indicate how well you think current facilities and services support the needs in Sundre and area. (Please note: Health care facilities and services are considered in the next question).

	Very good/ Excellent	Meets basic community needs	Some improvement needed	Major improvement needed	Not sure/ don't know	Does not apply
Arena facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arts Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Child care spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facility space available for events and activities (Sundre and surrounding area)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Internet access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds (including skate park and outdoor rinks)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public spaces and facilities (e.g. Access for people with strollers, walkers etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Schools	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seniors' housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports fields	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Swimming and fitness facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transportation options (in Sundre and out of town)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recycling/Garbage (Town of Sundre and rural services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trails and pathways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. **Community Facilities and Services** - Please add your comments here including any recommendations for improvement in these or other areas of community facilities and services:

Health care and support services for individuals and families

6. Please consider the following health care and supports for individuals and families. For each service listed, please choose the answer that you think best describes the benefits of this service/support, in your experience.

	Very good/ Excellent service and community support	Meets basic community needs but some improvement required	Major improvement required to meet community needs	Not sure/ Don't know
Acute Care Hospital located in Sundre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hospital emergency room available 24/7 at Sundre Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Family doctor/clinic in the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lab services available at Sundre Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mental health services and supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Long term care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Addiction services and related supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Palliative care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home care services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caregiver supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parenting and other family supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greenwood Neighbourhood Place/ Family and Community Social Services - information and resource centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. **Health Care and support services for individuals and families** - Please add your comments here about any of the services listed above, or other related services, including how you think these services could be improved to better serve the community.

Social Issues and Challenges

8. All communities face social issues, challenges and changes. Understanding the issues is necessary to respond to social needs and build a safe, responsive and inclusive community.

Please consider the following: To what extent do you consider each of these areas to be a concern for individuals and families in Sundre and area?

	Urgent concern	Serious concern	Sometimes a concern	Not often a concern	Not sure/ Don't know
Access to affordable housing	<input type="checkbox"/>				
Access to in-home support needs	<input type="checkbox"/>				
Affordable, accessible child care	<input type="checkbox"/>				
Basic needs not being met (e.g. food, shelter, clothing)	<input type="checkbox"/>				
Bullying/ Verbal abuse/ Threats	<input type="checkbox"/>				
Difficulty accessing or affording community transportation	<input type="checkbox"/>				
Difficulty affording access to recreation activities	<input type="checkbox"/>				
Domestic Violence	<input type="checkbox"/>				
Elder abuse	<input type="checkbox"/>				
Family conflict /Relationship breakdown	<input type="checkbox"/>				
Feeling unsafe in my community	<input type="checkbox"/>				
Homelessness/Inadequate housing	<input type="checkbox"/>				
Isolation/Loneliness	<input type="checkbox"/>				
Mental Health – access to resources and supports	<input type="checkbox"/>				
Parenting/child rearing challenges and supports	<input type="checkbox"/>				
Resources and supports for youth and teens	<input type="checkbox"/>				
Supports for adults with disabilities	<input type="checkbox"/>				
Supports for children with disabilities	<input type="checkbox"/>				
Substance abuse/addictions	<input type="checkbox"/>				
Unemployment/inadequate employment income to meet needs	<input type="checkbox"/>				

9. **Social Issues and Challenges:** Please add comments below related to the social issues identified above, any other issues, and changes that would benefit our community:

Diversity and Inclusion

10. Respect for diversity and creating a community that includes everyone is a challenge and a goal. News reports from Alberta and around the world identify problems that exist, and the work required to confront racism and discrimination.

Being inclusive means being respectful for and appreciative of differences in ethnicity, skin colour, race, religious beliefs, gender, age, place of origin, income, occupation, social class, immigration status, marital status, family status, sexual orientation, language, education, and physical or mental ability...

Inclusion is a state of being valued, respected and supported. It is about ensuring the right conditions are in place for every person to achieve their full potential.¹

One place to start is to assess the level of awareness, understanding and the actions underway to respect diversity and support inclusion. In your experience, please check any of the following statements that describe Sundre and area.

Please choose ***ALL*** that apply:

- Actions to address respect for diversity and support inclusion are very limited in Sundre and area
- Some efforts are being made by organizations and groups to address the issues of racism and discrimination
- Information and initiatives are needed to support understanding of the systemic causes of inequality, and barriers to inclusion
- Changes are underway, or have been made, to decrease barriers that result from racism and discrimination
- Not sure/ Don't know

Other/comments:

¹ Source: Information from the Alberta Urban Municipalities Association (AUMA) website “Welcoming and Inclusive Communities”. See: <https://auma.ca/advocacy-services/programs-initiatives/welcoming-and-inclusive-communities> . This site includes detailed resources and information about participating Alberta communities.

COVID-19 pandemic

11. The COVID-19 pandemic has affected all of us. As we face more indoor time and another winter with some level of restrictions, please indicate which of the following supports would help you or someone you know, over the next months.

Please choose ***ALL*** that apply:

- Assistance with picking up groceries, prescriptions or other supplies
- Support/options for safe transportation to in-town appointments
- Support/options for safe transportation to out-of-town appointments
- Opportunities for more contacts and activities to reduce isolation/loneliness
- Improved access to computer and internet technology and related training and support
- Access to larger community spaces for safely distanced meetings and get-togethers
- Information on income support and other COVID related programs and supports

Other/Comments:

Community Organizations

12. Sundre and area has many organizations supporting a wide range of activities, services and events. These organizations are supported in large part by the work of volunteers. Information from our community about participation is very important to support organizations and their activities.

Please consider the following questions and choose the answers that best describe your participation in each of these areas of activity or organizations. (Please include any participation over the past TWO years, as many activities have been limited by restrictions resulting from COVID-19).

Organizations and Activities (Please note: Space is provided below for additional comments)	How often do you participate			Are you a volunteer, board member, or leader in these activities?	
	Very often	Sometimes	Very rarely/ Never	Yes	No
Agricultural organizations/activities (e.g. Ag Society, 4H, riding clubs and events)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arts, Culture (e.g. Museum, Arts Centre, music, creative arts, crafts)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community education and workshops (e.g. health and wellness workshops, arts and crafts, life skills)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community development activities supported by volunteers (e.g. Hospital Futures, Chamber of Commerce, MemoryPark and Gazebo projects)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community activities supporting individuals and families (e.g. GNP and Library events and activities, supports and activities for seniors)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Faith based organizations, community supports and activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Group recreation/fitness activities (e.g. community walks, pickleball, aquafit, Bike 'n Ski)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Individual recreation/sport activities (e.g. walking, running, biking)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local community associations, service clubs, or community safety organizations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Organized sports, leagues and events (e.g. hockey, curling, martial arts, figure skating club)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. **Community Organizations:** Please add any additional comments about community organizations, those listed above or any others. It is not possible to list all organizations in this survey but your comments will be very helpful to ensure we have information about as many organizations and activities as possible.

Please note: Additional information about many community organizations is available by contacting **Greenwood Neighbourhood Place Society**. Community (non-profit) organizations can share information about their activities and events for free in the GNP monthly publication **Sundre on the Go**.

Communications and Information

14. Where do you look for information about Sundre and area services, programs and activities?

Please check all that apply.

- | | |
|--|--|
| <input type="checkbox"/> Town of Sundre website | <input type="checkbox"/> Bulletin boards and posters (in stores, Library etc.) |
| <input type="checkbox"/> Local newspaper - online or print | <input type="checkbox"/> Radio |
| <input type="checkbox"/> SUNDRE ON THE GO (Greenwood Neighbourhood Place - monthly publication) | <input type="checkbox"/> Digital information board (at the Sundre traffic light) |
| <input type="checkbox"/> Social media (e.g. Facebook) | <input type="checkbox"/> Word of mouth |

In addition to the above, are there any other ways you would prefer to hear about community programs and events?

Additional Comments

15. What are the best things about living in or near Sundre, in your experience?

16. In your view, what are the major challenges and/or priority issues we face in Sundre and the surrounding area over the next few years? What actions do you think will be needed to support our community?

17. Did we miss anything? Please add any other comments here:

Thank you for participating in this survey.

If you have any questions, please contact Greenwood Neighbourhood Place Society.

By email: info@mygnp.org

By phone: 403-638-1011